

NEUR

Extended customer service for LEICA DIGILUX 2

NEWS

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Leica Camera AG is offering all owners of the LEICA DIGILUX 2 a customer service free of charge even beyond the stated warranty period. Specifically, this refers to exchanging the digital camera's sensor in the case of a rarely occurring malfunction. Leica Camera AG has opted for this extended warranty due to the fact that there have been a few reports of this malfunction caused by faulty manufacturing which also affects some other makes' cameras.

Prolonged use of the camera in tropical climate conditions has occasionally led to effects such as black stripes in the image or even a totally black image. This malfunction can be the result of sensors whose specifications do not meet the respective Leica Camera AG production and testing standards. Even though the malfunction occurs only after prolonged use in extreme conditions, i.e. perhaps even after the warranty period has expired, thanks to the service described here, the LEICA DIGILUX 2 customers can rely on having their camera repaired free of charge over a longer period of time. Thus, supported by this measure, Leica Camera AG is ensuring that the LEICA DIGILUX 2 will retain its value after having been discontinued.